

Return Policy

The **return policy** determines the conditions under which a merchant allows a customer to hand back a product that was ordered on the internet.

A **return policy** usually includes:

- The terms under which the return of a product is allowed
- The time limit within that the return is accepted
- The side that absorbs the [shipping costs](#) of the return

Related Links

<http://en.wikipedia.org/wiki/Returning>

— *Corinna Ruske* 2012/04/17 19:05

From:

<http://en.ecommercewiki.info/> - **E-Commerce Wiki**

Permanent link:

http://en.ecommercewiki.info/glossary/r/return_policy

Last update: **2012/04/17 16:36**

