

Chat

A **chat** is a tool to communicate with others in written and real-time over the internet.

It is used in online business for a direct and quick exchange of information between customer and company without calling a hotline, f. ex. on a help & support page of a company website.

Chats are used as well by private internet users to talk to friends or get to know new people.

From:

<http://en.ecommercewiki.info/> - **E-Commerce Wiki**

Permanent link:

<http://en.ecommercewiki.info/glossary/c/chat>

Last update: **2012/05/08 07:38**

